

# Returns Advice

## Prep Schools

Your Name .....	Order Number .....
Address .....	Date ordered .....
.....	
.....	
.....Post Code.....	
Telephone .....	

### Want to return an item?

If you have ordered the incorrect sized item, or there is a fault with an item – then please complete this form. Your return must be made within 31 days of receiving your delivery. On receipt of your return, we will make a refund onto the payment method originally used for your order. In some cases, we may apply a credit to your account against future purchases. We do not offer an exchange option.

**Please note:**

- You cannot return the match jersey, Goalkeeper kit or bag as they have unique customisation preventing resale.
- For health and safety reasons do not return the base layer or socks if they have been removed from their packaging.

Item Code	Description	Quantity	Return Code	Comments

*Return Codes:*

A=Item not required; B = Item faulty (please explain fault); C=Item not ordered